THSMF FAMILY TIMES





Visitation Reminders:

- All visitors must be pre-approved;
- One drink item and one food item only and both items must be purchased from the THSMF vending machines;
- Bring pictured identification if over the age of 16
- No cell phones, umbrellas, coats, bags, tobacco products, weapons, lighters, allowed.
- You will be asked to clear the metal detector prior to entering the visitation area
- Once entering the visitation area, you will not be allowed to exit and re-enter.
- ■We have had recent events that resulted in visitation being cancelled on the weekends.
 Please feel free to call Police Services at 205-462-4555 to inquire about visitation before driving to the facility.

Rights Highlight:

This month we are focusing on the rights <u>disclosure</u> of services available and protection from harm.

<u>Disclosure of Services Available</u> – Persons admitted to THSMF (and/or their guardian), should be informed of the cost of care and services received while hospitalized. Patients and/or their guardian will be advised of any expenses not provided for by the Facility during the stay. It is the policy of THSMF that patients shall have a right to quality, individualized treatment and adequate humane services which are adequate for their needs, regardless of source(s) of financial support.

<u>Protection from Harm -</u> You should not be neglected or physically, mentally, or verbally abused by the staff of THSMF.

Passing unacceptable items to a patient at Taylor Hardin is "promoting contraband", and can be illegal, just as it would be in jail. Unacceptable items include tobacco, tobacco products, cash, lighters, medications, street drugs, money (including coins), pens and other sharp items, alcohol, cell phones, and anything else labeled as contraband.

Any visitor who assists or attempts to assist in escape plans, schemes for creating disorder, or passes or attempts to pass any unacceptable item will not be allowed further visits and will be subject to criminal action.

Family Education classes meet from 10 – 11:30 a.m. on the 3rd Friday in February, March, May, June, August, September, and November. The Advocacy Meeting is held in January, April, July, and October at the same time. Visitation begins at 11:30AM for those attending the meetings.

Our Family Education Class is all about providing education and support to you – our families. We want you to feel comfortable to come to class, to ask questions or to just sit quietly and listen. We use different tools (handouts, videos, discussion) during the classes to provide the best learning environment. We want to help you learn more about mental health and THSMF.

Your comments are important to us. Next time you visit, please take a few moments to fill out a "Family/Friend Questionnaire." The questionnaires are on yellow paper and are kept in a wood holder in our lobby. If you need assistance locating one, let us know and we will help you out. The questionnaire has twelve questions and will only take a few minutes to complete. Your feedback helps us to improve on what we do and how we do it.

If you have any questions or concerns about your loved one's care & treatment, safety, or a medical condition that may require immediate assessment or care, please let staff know immediately.

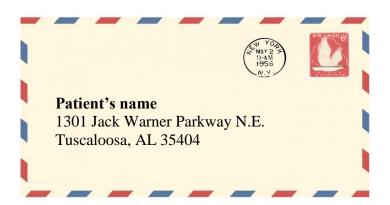
Sending Mail?

Effective 8/1/18, THSMF patients may not receive packages from family/friends, etc. Family members/friends, etc. may send money (check or money order only) to your loved one (relative only) and they may purchase canteen items or request to purchase items allowed on their program through THSMF staff. Cash will not be accepted via mail. Please speak with the social worker if you have questions. Any packages received will be returned and/or placed in the patient's personal possessions.

When sending mail, please make sure to put your loved one's name on the envelope.

Sending Mail?

Be sure to include the following on the envelope (no packages allowed):





Have a question or comment about the newsletter? Contact Lori Ellard, LICSW by phone at 205-462-4650 or by email at Lori. Ellard@hardin.mh.alabama.gov